

16. Lifetime Training Guarantee

Top Priority Canine Training is committed to the long-term success of every dog and owner team. To support that commitment, dogs that successfully complete a qualifying Board & Train program are eligible for our Lifetime Training Guarantee, subject to the following terms and conditions.

What Is Covered

The Lifetime Training Guarantee provides the Owner with complimentary refresher training sessions for behaviors and commands that were taught during the completed Board & Train program if those behaviors decline over time.

This guarantee is intended to reinforce previously learned behaviors. It does not include training for new behaviors, additional programs, or issues that were not originally addressed during the dog's training.

Owner Responsibilities

To maintain eligibility for the Lifetime Training Guarantee, the Owner agrees to:

- Complete all scheduled go-home and follow-up lessons included with the program.
- Consistently practice and maintain the training techniques taught by Top Priority Canine Training.
- Continue using the recommended training equipment as instructed.
- Notify Top Priority Canine Training promptly if behavioral concerns arise rather than allowing them to worsen.
- Maintain the dog's overall physical health so that medical conditions do not interfere with training.

Guarantee Limitations

This guarantee does not apply if:

- The Owner intentionally or repeatedly fails to follow the training instructions provided.
- Household members consistently undermine or contradict the training.
- The dog develops new behavioral issues unrelated to the original training program.
- Aggression or behavioral problems arise from abuse, neglect, significant trauma, or major environmental changes after training.
- Medical or neurological conditions contribute to changes in behavior.
- The dog is rehomed or ownership changes without prior written approval from Top Priority Canine Training.

Scheduling Refresher Training

Refresher sessions are available by appointment only and are scheduled based on Trainer availability.

If a refresher lesson is missed or canceled without at least 24 hours' notice, the standard cancellation policy will apply.

Non-Transferable

The Lifetime Training Guarantee applies only to the original Owner who enrolled the dog and is not transferable to another owner or another dog.

Trainer's Commitment

Top Priority Canine Training stands behind its training and is committed to helping Owners maintain reliable, real-world results for the lifetime of their dog. While no trainer can guarantee a dog's behavior under every circumstance, we are dedicated to providing continued guidance and support to help Owners succeed.