

TOP PRIORITY CANINE TRAINING

Lesson Cancellation Policy

At Top Priority Canine Training, consistency is essential to achieving the best results. To ensure fairness for all clients, the following cancellation policy applies:

- **A minimum of 24 hours' notice is required** to cancel or reschedule any scheduled training lesson.
- **Cancellations made with less than 24 hours' notice** will result in the lesson being forfeited, except in cases of severe weather or unsafe travel conditions, or genuine emergencies subject to approval by Top Priority Canine Training.
- **If a lesson is forfeited due to a late cancellation**, clients may schedule a make-up lesson for a \$75 rescheduling fee.
- **Basic Obedience Program:** Clients are permitted a maximum of three (3) cancellations during the course of the program. Approved cancellations due to emergencies or weather-related conditions do not count toward this limit.
- **Advanced Obedience Program:** Clients are permitted a maximum of five (5) cancellations during the course of the program. Approved cancellations due to emergencies or weather-related conditions do not count toward this limit.
- **Exceeding the allowed number of cancellations** (excluding approved emergency and weather-related cancellations) will result in termination of the training program without refund.

Client Acknowledgment

By signing below, I acknowledge that I have read, understand, and agree to abide by the Top Priority Canine Training Lesson Cancellation Policy. I understand that failure to comply with this policy may result in forfeited lessons, applicable rescheduling fees, or termination of my training program without refund as outlined above.

Client Name (Print): _____

Client Signature: _____

Date: _____

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